

	Wellness Lounge Pavillon 4	Hospitality Talks Pavillon 7.1	Design Talks Pavillon 7.2	Grande Scène Pavillon 7.3
10:30	10:30 - 11:15 Spreading Well-being Throughout the Customer Journey Delporte Hospitality	10:30 - 11:00 Hotel guests’ expectations and purchasing behaviors Coach Omnium		11:00 - 12:00 Opening Conference Hospitality: today’s challenges versus tomorrow’s tech solutions
11:00				
11:30	11:30 - 12:15 Selling sleep: the Core Promise Content Inc.	11:15 - 12:00 Keeping your teams loyal: the practices of young hotel groups that show the way. Julie Blandin Cayrel, Consultante en Opérations et Management Hôtelier	11:30 - 12:15 First steps in hospitality: challenges, lessons, successes NewH Paris	
12:00				12:00 - 12:30 Opening cocktail reception
12:30	12:30 - 13:30 Executive Housekeeper: ONE Title, MANY Professions 3 Universes, 1 Expertise in Service of Performance Association des Gouvernantes Générales de l’Hôtellerie	12:15 - 12:45 The connected room, a new driver of hotel performance Canal +	12:30 - 13:30 Network of Hospitality Industry Paris Scholarship Award Ceremony, followed by a networking cocktail at the Exclusive Collection Bar (Pavilion 7.2)	
13:00		13:00 - 13:30 Your next Revenue Manager will be an AI Revbell		
13:30				
14:00	14:00 - 14:45 Transformation travel - the New Luxury Content Inc.	14:00 - 14:45 How can brands stay relevant and engage their networks in a changing landscape? Best Western® Hotels & Resorts	14:00 - 14:45 Beyond luxury: the italian vision for tomorrow’s hotels Teamwork Hospitality	14:00 - 14:45 Hospitality in 2035: Who Will Steer the New Models? Leaderia
14:30				
15:00	Sense of Wellness Magazine Round Tables 15:00 - 16:00 DG et Spa manager: pourquoi ne parlent-ils pas toujours le même langage ? 16:15 - 17:15 Votre Spa est-il vraiment piloté comme une business unit ? Round Tables moderated by Isabelle Charrier, Publisher and Editor in Chief	15:00 - 15:45 Authentic hospitality: when luxury meets local cultures	15:00 - 15:45 Beyond the experience: hospitality that creates memories. Youlab	15:00 - 15:30 Hotel renovation: A case study
15:30				
16:00		16:00 - 16:45 The best AI in hospitality is the one guests never see Tony Loeb, Pragmatik & 10minhotel	16:00 - 16:45 The Partnership of French Furniture and Réseau Excellence EPV Contract French Living in Motion by l'Ameublement français	16:00 - 16:30 KEYNOTE Olivier Saguez, President & Founder, Saguez & Partners Tomorrow's hotel? Hospitality without borders, open to all uses.
16:30				
17:00		17:00 - 17:30 Advice and Solutions to Address Addiction in the Hospitality and Restaurant Industry Groupement des Hôtelleries & Restauration de France - GHR	17:00 - 17:30 Exclusive Collection: hospitality as a source of emotions Youlab	16:45 - 17:30 The Future Hotel: How Sustainability, Technology, and Guest Experience Drive Profitability Association Espagnole des Directeurs d’Hôtels - AEDH
17:30				
18:00			17:30 - 18:30 Cocktail Reception Celebrating the Opening of the Exclusive Collection Bar	
18:30				

Wellness Lounge Pavillon 4		Hospitality Talks Pavillon 7.1		Design Talks Pavillon 7.2		Grande Scène Pavillon 7.3	
10:30	10:30 - 11:15 Wellness & Digital: The New Growth Drivers	10:30 - 11:00 Hospitality staffing reimaged		10:30 - 11:15 Lighting: The New Signature of the Hotel Experience?		10:30 - 11:00 KEYNOTE Henri Giscard d’Estaing, President of the École de Leadership Transforming for the future: the new fundamentals of leadership	
11:00	Septeo			Intramuros magazine			
11:30	11:30 - 12:15 From fitness to longevity: The new frontiers of wellness in hospitality	11:15 - 11:45 The golden age of hotel residences?		11:30 - 12:15 The golden age of hotel residences?		11:15 - 11:45 KEYNOTE Clare Pelly, Vice President, Astronaut Office & Experiences Virgin Galactic – Space for the Curious	
12:00	Technogym	12:00 - 12:30 Comment répondre à la demande hôtelière de Pet Friendly ?				12:00 - 12:30 KEYNOTE Thierry Teyssier, Founder of “Maisons des Rêves” and Visionary Traveller.	
12:30		12:30 - 13:30 Pet Friendly Awards, by My Pet Agency		12:30 - 13h00 Interior Architecture Beyond Borders		12:45 - 13:30 — Fabrique du Tourisme #10 KEYNOTE Franck Gervais, Chief Executive Officer of Pierre & Vacances– Center Parcs Group MKG Consulting, Bpifrance et Extendam	
13:00		Award ceremony celebrating pet-friendly innovations in hotels, followed by a networking cocktail		CFAI			
13:30							
14:00	14:00 - 14:45 Global perspectives: Redefining hospitality for a new era	14:00 - 14:45 The triumph of an unusual hospitality		14:00 - 14:45 The New Members Club: Exclusivity, identity, and experience in modern hospitality		14:00 - 14:30 Travel Trends: New Travellers, New Destinations – What Opportunities for Hoteliers?	
14:30	Vladi Consulting			ING Media		IFTM	
15:00	Sense of Wellness Magazine Round Tables	15:00 - 15:45 Tourist Accommodation and Heritage Preservation		15:00 - 15:45 Designing the next era of flight free and sustainable travel		14:45 - 15:15 Why your next hospitality concept should start ?	
15:30	15:00-16:00 Pourquoi les talents quittent-ils le Spa, et comment les retenir ?	Pierres d’histoire		ING Media		Christian Vatter, Rlevance	
16:00	16:15 - 17:15 Qualité de service et performance : comment mieux accompagner les équipes du Spa ?	16:00 - 16:45 Why do disconnects between pricing, booking, and payment cost establishments so much?		16:00 - 16:45 How do French manufacturers differentiate themselves in the contract market?		16:00 - 16:30 KEYNOTE Hubert de Malherbe “15 Minutes Ahead”: 6 Trends Shaping the Future of Hospitality	
16:30	Round Tables moderated by Isabelle Charrier, Publisher and Editor in Chief	Septeo		French Living in Motion by l’Ameublement français			
17:00		17:00 - 17:45 Art and fine craftsmanship: New expressions of identity and experience in hospitality		17:00 - 17:30 - What if Hospitality Became the PioneerinSector for Gender Equality in the Tourism Industry?		17:15 - 18:00 Innovations Awards Discover the winners and the innovations shaping the future of Hospitality	
17:30		La conciergerie de l’Architecture		Femmes du Tourisme		18:00 - 18:15 “Personnality of the Year” Award, by Yonder	
18:00				17:30 - 18:00 Women in Tourism Networking Cocktail		18:15 - 18:30 Award Presentation of the “EquipHotel Luxury Journey Trophy” by Delporte Hospitality	
18:30	18:30 - 21:00 Cocktail Awards Spa						
19:00							

	Wellness Lounge Pavillon 4	Hospitality Talks Pavillon 7.1	Design Talks Pavillon 7.2	Grande Scène Pavillon 7.3
10:30	10:30 - 11:15 Luxury and hospitality of tomorrow: what new trends? Maison RKF	10:30 - 11:00 How to maximize a hotel’s visibility within Artificial Intelligence systems Yonder	10:30 - 11:15 The Hotelisation of Real Estate: How Hospitality is Reshaping Living, Working and Belonging ING Media	10:30 - 11:15 The Alignment Impact: Luxury Hospitality’s Next Era Vivien Ivanyi
11:00				
11:30	11:30 - 12:15 How Plants Contribute to the Wellness Experience KN Communication	11:15 - 11:45 The Circular Economy as a Driver of Profitability Eco One	11:30 - 13:00 Established hospitality leaders vs. the new generation of innovators Nathalie Lecuppre, Journaliste Consultante	11:30 - 12:15 KEYNOTE by Maud Bailly, CEO of Sofitel, Sofitel Legend, MGallery et Emblems The Hospitality Experience: Excellence in Service of the Intimate
12:00				
12:30		12:00 - 12:30 The smart hotel room: anticipating to manage better Copeland		12:30 - 13:00 Remise de prix du Concours du Meilleur Petit-Déjeuner - Trophée Spécial Hôtellerie, par Tables & Auberges de France
13:00		12:30 - 13:00 Fully booked or invisible? The real answer Cilantro		
13:30		13:00 - 13:30 Pas d’IA sans fondation, pas de fondation sans humains Apaleo		
14:00	14:00 - 14:45 Reinventing Wellness in Hotels: How to Create Meaningful Experiences Elodie Garamond	14:00 - 14:45 From 4 to 5 Stars: Why and How Hotels Move Upmarket Hôtel & Lodge	14:00 - 14:45 F&B as a Brand Differentiator: The New Economics of Restaurant -Led Hospitality ING Media	Investing in Hospitality: From Concept to Critical Scale Hospitality Investment Lab by MKG
14:30				
15:00	Sense of Wellness Magazine Round Tables. 15:00-16:00 Quels détails font ou défont l’expérience Spa ? 16:15 - 17:15 Quels modèles économiques peuvent faire évoluer le Wellness Hospitality ? Round Tables moderated by Isabelle Charrier, Publisher and Editor in Chief	15:00 - 15:45 Greenhouse gas Inventory, a tool to help adapt to climate change Groupement des Hôtelleries et Restauration de France - GHR	15:00 - 15:45 The Tech-Enabled Hotel: AI, Personalisation, and Guest Experience ING Media	14:00 What Kind of Hospitality World Are We Investing In?
15:30		16:00 - 16:45 Sustainability in Hospitality - Where Impact Meets Profit Hotels for Trees	16:00 - 16:45 Brand or Expertise: What Influences Specification Decisions French Living in Motion by l’Ameublement français	14:15 How Is a New Hotel Concept Born?
16:00				
16:30				15:45 Territorial Strategy: Putting the Destination at the Heart of Investment
17:00			16:00 Next Gen Hospitality: Passing It On, Transforming and Accelerating	
17:30			16:45 Conclusion	
18:00			17:00 - 18:30 The National Challenge for Hospitality Master’s Students INNTO France, Institut Nationaux du Tourisme.	
18:30				

	Wellness Lounge Pavillon 4	Hospitality Talks Pavillon 7.1	Design Talks Pavillon 7.2	Grande Scène Pavillon 7.3	Atrium Pavillon 7.3
9:00	<div>9:00 - 17:00</div> <div>French Massage Championship By Label SPA de France</div> <div>Awards Ceremony</div>				
9:30					
10:00					<div>09:45 - 17:00</div> <div>HSMAI Europe Commercial Strategy Forum Paris</div> <div>A full-day forum bringing together industry leaders to discuss cutting-edge strategies in revenue management, sales, marketing, and distribution.</div> <div>09:45</div> <div>Welcome & HSMAI Overview</div>
10:30		<div>10:15 - 11:00</div> <div>The Carré Basset Experience Observatory: Inspirations, trends, and levers for reinventing hospitality</div> <div>Carré Basset</div>	<div>10:30 - 11:30</div> <div>Hotels, Between Landscape and Territories</div> <div>A Vivre</div>	<div>10:00 - 16:45</div> <div>HITEC PARIS CONFERENCE : Le rendez-vous dédié aux technologies hôtelières.</div>	<div>10:00</div> <div>The European Outlook: The Economic and Geopolitical Risks and Opportunities Ahead</div>
11:00					<div>10:40</div> <div>Panel: The French Outlook - What's Ahead for Hotel Commercial Strategy?</div>
11:30		<div>11:15 - 11:45</div> <div>Hotel Snacking 2.0: a cross-functional, cohesive and disruptive offering</div> <div>Strateg'eat</div>	<div>11:45 - 12:30</div> <div>The new luxury also lies in intimacy</div> <div>Geberit</div>	<div>11:30</div> <div>Quand la technologie s'efface pour fluidifier le parcours client</div>	<div>11:15</div> <div>The Lightning Rounds: An HSMAI Tradition</div>
12:00		<div>12:00 - 12:30</div> <div>Business Succession</div> <div>UMIH</div>		<div>13:30</div> <div>Le défi des données clients : faire dialoguer technologies, équipes et expériences</div>	<div>11:25</div> <div>Extended Break to Visit the Exhibition</div>
12:30		<div>12:30 - 13:00</div> <div>Build Your Own Hotel AI Agent</div> <div>INFOR</div>	<div>12:45 - 13:15</div> <div>The Savvy Hotelier's Little Handbook</div>	<div>14:30</div> <div>Cybersécurité hôtelière : anticiper les menaces, renforcer sa résilience</div>	<div>13:00</div> <div>What's Working, What Isn't and What Comes Next About AI in Hospitality</div>
13:00		<div>13:00 - 13:30</div> <div>The AI Hype: Fact vs. Reality for Hotels</div> <div>DUVE</div>		<div>15:30</div> <div>Humain ou machine ? Repenser le modèle opérationnel des hôtels</div>	<div>13:45</div> <div>Panel: Full Tables, Thin Margins - Is F&B Revenue Management Asking the Wrong Question?</div>
13:30				<div>Hospitality Financial and Technology Professionals - HFTP®</div>	<div>14:30</div> <div>Short Break</div>
14:00		<div>14:00 - 14:45</div> <div>History, environment, destination: how interior design reveals the spirit of place</div> <div>Résidence et Décoration</div>	<div>14:00 - 14:45</div> <div>Designing tomorrow's hotel: between diversity of uses and desire for experience</div> <div>The Live Design Project</div>	<div>19:00</div> <div>HSMAI Europe & HFTP Networking</div>	<div>14:40</div> <div>Workshop: TRevPAR & The Profit Game: Learn to Make more Profitable Booking Decisions</div>
14:30					<div>16:40</div> <div>Closing Remarks & Time to Visit the Exhibition</div>
15:00		<div>15:00 - 15:45</div> <div>GENEROUS HOSPITALITY®: the invisible key that transforms experience and performance</div> <div>Delporte Hospitality</div>	<div>15:00 - 15:45</div> <div>Hyatt, Brand Strategy</div> <div>NewH Paris</div>		<div>Organised with HSMAI Europe</div>
15:30					<div>19:00-21:00</div> <div>Joint HSMAI Europe & HFPT networking</div>
16:00			<div>16:00 - 16:45</div> <div>Hotel furniture: an undervalued asset</div> <div>French Living in Motion by l'Ameublement français</div>		
16:30					
17:00					
17:30					



Inspiring personalities, coming together to shape the new perspectives of hospitality.

11:30 - 12:15 | MERCREDI 4 NOV



**MAUD
BAILLY**

Directrice générale, Sofitel Legend, Sofitel,
MGallery & Emblems – Accor Luxe & Lifestyle

MAIN
STAGE

10:30 - 11:00 | MARDI 3 NOV



**HENRI GISCARD
D'ESTAING**

Président de l'Ecole de Leadership

MAIN
STAGE

11:15 - 11:45 | MARDI 3 NOV



**CLARE
PELLEY**

Vice President, Astronaut Office &
Experience, Virgin Galactic

MAIN
STAGE

13:00 - 13:45 | MARDI 3 NOV



**FRANCK
GERVAIS**

Directeur Général du Groupe Pierre &
Vacances - Center Parcs
Co-Président d'Alliance France Tourisme

MAIN
STAGE

11:15 - 11:45 | MARDI 3 NOV



**BRENDA
COLLIN**

Executive Vice President – Europe,
Preferred Travel Grou

MAIN
STAGE

16:00 - 16:30 | MARDI 3 NOV



**HUBERT DE
MALHERBE**

Designer

MAIN
STAGE

12:00 - 12:30 | MARDI 3 NOV



**THIERRY
TEYSSIER**

Fondateur, Maisons des Rêves

MAIN
STAGE

16:00 - 16:30 | LUNDI 2 NOV



**OLIVIER
SAGUEZ**

Président - Fondateur, Saguez & Partners

MAIN
STAGE

11:00 - 12:00 | LUNDI 2 NOV



**SERGE
TRIGANO**

Président France Hospitalité

MAIN
STAGE

